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Report of The Director of Environment and Neighbourhoods Directorate

Meeting: Inner South Leeds Area Committee

Date: Tuesday 19th February 2008

Subject: Area Manager's Update Report

Electoral Wards Affected:	Specific Implications For:
Beeston & Holbeck	Equality and Diversity
City & Hunslet Middleton Park	Community Cohesion x
ward Members consulted (referred to in report)	Narrowing the Gap x
Council Delegated Executive Function Function for Call In	Delegated Executive Function not available for Call In Details set out in the report

EXECUTIVE SUMMARY

This report identifies a range of activity which has been undertaken in recent months by the Area Management Team and/or in conjunction with others.

1.0 PURPOSE OF THIS REPORT

1.1 This report provides an update from the Area Manager on the work of the Area Management Team since the last Area Committee met. It also enables the committee to raise questions or provide advice regarding the topics contained in the report. As usual this report is largely laid out along the lines of the 07/08 Area Delivery Plan key themes which forms the focus of the Area Management Team's work plan. There is an additional section covering other work activities of the team and other issues and updates for Members to be aware of or consider.

2.0 CLEANER NEIGHBOURHOODS

2.1 Clean ups

2.1.1 The following clean ups led by Environmental Services' (formerly Streetscene Services) Environmental Pride Team have been carried out during December and January: Westwoods & Bodmins (Middleton Park Ward) and the Arthingtons & Royals (City & Hunslet Ward).

- As usual, Ward members are invited to suggest specific locations for further intensive clean up operations for the period April to June 2008.
- 2.1.2 In addition to the above, Neighbourhood Wardens have carried out environmental projects, these have included: cutting back bushes in the Back Lane area of Beeston and two clean ups in the Leasowes and Royals/Arthingtons areas of Hunslet.
- 2.1.3 The Area Management Team has sent through a total of 132 referrals to the Environmental Pride Team for rubbish/litter clearing during December and January

3.0 INVOLVING COMMUNITIES

3.1 Priority Neighbourhood Development Worker

3.1.1 Following on from the last Area Committee meeting, an update report has been produced by the Priority Neighbourhood Development Worker. Over December, the main outcomes of this work in neighbourhoods has been the following:-

Middleton

- Have a member of the group undertake at least some of the secretarial role. No one yet taken on role
- Produced and distributed calendar for 2008.
- Planted 1000 bulbs 2 members and 2 young people.
- Dot short-listed for the Individual Award in the Community and City Pride Competition.
- Still get 2/3 new people to each meeting.
- Attended AVHL walkabouts and 4 residents attending.
- Christmas meeting/party held.

Cottingley

- Cottingley in Bloom 6000 bulbs planted over 2 action events.
- TRAC second newsletter produced and distributed.
- Supported the Community Centre in receiving £5,000 grant toward redevelopment of the garden.

Manor Farms

- Produced first newsletter for the Manor Farms.
- 1000 bulbs planted 2 members took part and 1 young person.
- CCTV cameras up and running.
- Christmas party held 4 residents attended.
- Parks and Countryside done some work at the back of Manor Farm Drive.
- Attended AVHL walkabouts 2 residents attended.
- Develop a committee and constitution still only partial committee.

Recreations

- Produced and distributed second newsletter.
- Meetings attract 15/20 people with usually 2/3 from the asian community.
- Developing committee and constitution has begun.
- First committee meeting held.
- AGM on 24th Jan.
- Christmas Party held.

Arthingtons

- Newsletter produced and distributed
- Attended AVHL walkabout.
- Clean up undertaken 8th and 9th January

Other

- Plans to hold first Belle Isle 'forum' around older people or tenants and residents.
- Second meeting of 'youth forum' held and another due in Feb.

3.2 Community Centres

- 3.2.1 A meeting of the Inner South Community Centres Sub Committee took place in early February to discuss all the community centres which are delegated or soon to be delegated to the Area Committee.
- 3.2.2 Work has commenced on reviewing the existing lettings procedures and lettings forms as part of the implementation process for the revised lettings and pricing policy. Further updates on this will be provided on the progress of this to the Community Centres Sub Committee and to Area Committee.

4.0 MORE FOR YOUNG PEOPLE

4.1 The Youth Bus

- 4.1.1 The latest update report received (and sent to councilors) covers November and December, the points below outline the main facts and figures:
 - 743 young people access the Youth Bus in November and December 330 of these
 were new users and the remaining 413 were young people who had accessed the
 service previously.
 - In the Middleton Park Ward, 161 young people aged 8 19 years were worked with in the neighbourhoods of Manor Farms, Belle Isle and Sissons/Throstles area.
 - 343 young people accessed the Youth Bus in the City and Hunslet Ward when it visited Hunslet Moor, the Arthingtons and Balmorals.
 - In Beeston and Holbeck Ward, 239 young people aged 8 -19 years accessed the Youth Bus when it visited the Cottingley, Parkwoods and Holbeck neighbourhoods.
 - Activities provided from the bus included: football, cricket, rugby, basketball, rounders, dodge ball; there were also squash and snacks, music, DVDs, art, jewellery making, cake decorating. In addition Connexions information and information about services were provided.
 - St. Lukes Cares delivered activities from the Youth Bus in partnership with LCC Youth Service, Crossroads Youth Project, Church of the Nazarene, Urban Bar and Getaway Girls.

4. 2 DAZL - Dance Action Zone Leeds

4.2.1 DAZL has reported on its Inner South Area Committee funded work for September to December. The climax of 2007 was their high profile show at Leeds Town Hall in December. All the groups funded by the Inner South Area Committee performed on the night with 140 of the 350 children and young people taking part were from Inner South Area Committee funded groups. The show was well presented - with a focus of the dance on the theme of 'well being' - and the atmosphere with an audience of over 1,100 was truly celebratory. A DVD of the event is available.

- 4.2.2 DAZL continues to work with over 33 young people at Escape Youth Dance Company (based at Windmill Primary School), over 74 young people Danceaction (based at New Bewerley Primary School) and 39 young people at the Community Cohesion Dance Project (based at South Leeds High School). They are running dance sessions at Hunslet Moor Primary School to build interest in the City and Hunslet Ward. 146 young people come regularly to the sessions and 60 young people have attended short projects and one-off dance sessions; the spread between the Wards for those coming regularly where the Ward locations are known are: Beeston & Holbeck Ward (34 young people), City and Hunslet Ward (21 young people) and Middleton Park (34 young people).
- 4.2.3 2008/09 will be a year of transition for DAZL. Their current Director (Jan Burkhardt) is moving to a wider, strategic role within the PCT and DAZL and a new Director has been appointed. This is Sue Pennycook who is currently the Community and Education Manager at Yorkshire Dance. She will take up her post in March. DAZL has explored other funding and has bid to 'Connecting Communities' for some of its activities. The bid will be re-cast to emphasise community cohesion. The intention will be to bring targeted groups of children and young people together from different areas (particularly concentrating on 8 10 year olds from various feeder schools for South Leeds High school) and taking them by bus to a central venue rather than continue sessions at one of the local venues which inevitably draws most of its participants from the local area. However, the funding being bid for from 'Connecting Communities' does mean that some groups that are currently run will not have the funding to run in the future.

5.0 REGENERATING AREAS

5.1 Beeston Hill and Holbeck

- 5.1.1 Whilst the Government is not now expected to respond to the Housing PFI Outline Business Case until March, preparations for a positive decision continue. Consultation sessions are to be held during February to allow residents the opportunity to view the proposals contained in the application for outline planning permission. A briefing took place for City and Hunslet, and Beeston and Holbeck Ward Members on 21st January and bi- monthly briefings have been arranged.
- 5.1.2 Beeston Hill and West Hunslet Regeneration Plans were submitted to Planning Board in January.
- 5.1.3 Executive Board approval has been obtained for Phase III of the Holbeck acquisition programme, most valuations have been completed and 30% of owners have accepted offers. Phase II is 75% acquired and Phase 1 is 65% acquired. In the Beverleys, 83% of residents have either sold their properties or are in the process of so doing.
- 5.1.4 Phase 4 Group Repair has started on site and will continue through the summer
- 5.1.5 Intensive Neighbourhood Management Capital schemes worth £376k are coming to fruition with very little unmanaged slippage. Revenue schemes are also due to spend to target. A newsletter is being delivered to update residents and will be accompanied by a questionnaire designed to capture peoples views of the impact of the programme.
- 5.1.6 Tiger 11 have completed their negotiations with LCC for the acquisition of Hillside and held a successful formal launch of the project. Support from Camberwell Project and

the Development Trusts Assocation has continued to be helpful. A newly designed website, hosted locally, will be launched in February.

5.2 Middleton

- 5.2.1 A trip to Wythenshawe, Manchester has taken place for members of the Middleton Regeneration Board to look at a regeneration programme that has transformed a garden suburb area of the city and discuss the processes / challenges that were encountered to improve the area.
- 5.2.2 Two meetings of the Officer Co-ordination Group have also taken place and the thematic sub groups are progressing parts of the action plan well. Some sub groups are still to be established, it is anticipated that these remaining groups will be set up in the next couple of months.

5.3 Neighbourhood Improvement Plans - NIPs (see also Priority Neighbourhood Development worker)

- a) Manor Farms NIP The NIP for the Manor Farms area is progressing well with every action in the NIP either complete or near completion. A newsletter was distributed to every household in the NIP area informing residents of how to get involved in the residents group and what changes are expected to be seen across the estate as part of the NIP. Plans are currently being drawn up for two multi agency action days in March and a summer event in June / July.
- b) Arthingtons NIP A newsletter has been distributed to residents in the NIP area. In addition to the intensive clean up noted above, a gully (Arthington Place/Arthington Avenue) had been partially cleared. The last steering group meeting included the chair of Middleton Railway and a site visit has been arranged to check various related environmental issues
- c) Recreations NIP the residents' group continues to meet monthly and has now changed its name to The Voice of Holbeck and elected a Committee.

6.0 SAFER NEIGHBOURHOODS

6.1 Neighbourhood Wardens

- 6.1.1 The Neighbourhood Wardens team in Inner South has continued to develop over the past year. The team is now firmly established as a vital part of the multi agency Operation Champions. The Wardens are responsible for delivering information before, during and after the operation. This raises the profile of the operation within the community. It also gives residents the opportunity to assist the operation by making use of the bulky waste collection and to take up the offer of free services including target hardening, low energy light bulbs, timer switches and information about local services. The in depth knowledge that they have of local communities also helps to inform the decisions about issues to be addressed and supports the wider multi agency team in planning how the operation will be run.
- 6.1.2 A Senior Warden has been appointed who has had great success in motivating a staff team depleted by sickness and absence. There have been two members of staff who have been absent for several months due to sickness and maternity leave. The Senior Warden has been able to move staff around in order to ensure that all patches receive a minimum level of cover during these absences. This has been

communicated to Members, agencies and the public. For several months, Wardens had been working in pairs and driving from one patch to another in order to ensure that the areas were covered. This was instrumental in maintaining a high level of motivation among a very stretched staff team.

- 6.1.3 The Senior Warden has also been responsible for securing funding from the INM budget in order to appoint a temporary Warden in the Beeston Hill area. This benefited Beeston Hill as one of the major regeneration areas of the city. It also benefited the other Warden patches in inner south by allowing those Wardens to return to their patches. The Warden has been recruited and inducted by the Senior Warden so is now working his patch and making a valuable contribution to the team.
- 6.1.4 There have been improvements in the way that Warden activity is monitored. Information from their weekly logs is now collated by the Senior Warden so that closer monitoring of their work is possible. The "waste in garden letter" process has been streamlined so there is now a much clearer picture of where letters have been issued. In turn, this has revealed the success of issuing letters. Over 100 households were visited and residents given information about bulky waste collection and their responsibility to keep rubbish out of their gardens. Out of these 40 were issued with letters asking them to clear their garden or risk prosecution. As a result only 4 gardens remain uncleared and have been referred onto Environmental Enforcement for further action. Wardens regularly attend the community forums in their areas in order to pick up on local concerns and maintain their profile in their local neighbourhood.
- 6.1.5 The Senior Warden with the Neighbourhood Safety Liaison Officers has developed a programme of work to tackle distraction burglary and rogue traders who prey on older and more vulnerable members of the community. During February, the Wardens, the NSLOs and the Police Crime Reduction Officers will be visiting sheltered housing schemes and elderly aid support groups. The Neighbourhood Wardens and Crime Reduction Officer will talk about recent incidents of bogus callers within that community and to highlight that incidents have occurred within the local area. They will also provide the residents with a key contact card that will reduce the risk of them being targeted by a bogus caller along with security products including door viewers, door chains and window locks. This initiative will give reassurance to older residents and will allow Neighbourhood Wardens to raise their profile and strengthen links with the residents in these schemes.
- 6.1.6 Recently, the Wardens have been involved in some evening patrols with the Police in the Beeston Hill area. This has lead to better intelligence about ASB in the area, improved reassurance to local residents and has helped forge closer working relationships between the police and Wardens.
- 6.1.7 The benefits of having this person in post over the last six months have been illustrated in the wider range of activity outlined in the details above. 6 months has been a short period of time that the acting Senior Warden has been in post for. In order to maintain, build on and secure the improvements made, the Area Committee is asked to consider funding the additional cost of a Senior Warden post in Inner South for 08/09. The approximate cost will be around £5,200 and will cover the difference in salary between the cost of a Neighbourhood Warden and Senior Neighbourhood Warden for financial year 2008/09.

6.2 Operation Champion

- 6.2.1 The calendar for operations for 2008 has now been produced. In order to ensure maximum input from partner agencies and to assist with planning, target areas have been identified and scheduled in. At the relevant planning meeting, police intelligence and information from partner agencies will be used to determine the target area of each operation. Members are invited to contribute to this planning process by passing on details of problems and areas that can then be included in these discussions. As far as possible, the operations will seek to deal with issues raised from all sources, though the final decision will rest with the police and be based on their intelligence analysis. There was no operation in December as previous experience has shown that residents are likely to be at home during the day and it is difficult to gain buy in from agencies at this busy time.
- 6.2.2 There will be four Champions in Beeston Hill. This is because Beeston Hill has seven Super Output Areas (SOAs) that are in the top 3% in the Index of Multiple Deprivation (IMD) and is consistently a crime hotspot in the south wedge. It is therefore appropriate to target this resource in the area of highest need. However, each operation will be planned to ensure that it focuses on the issues that need to be further worked on and doesn't simply duplicate previous activity.
- 6.2.3 There are three operations in Middleton, Holbeck and Belle Isle. Again, this is because these areas cover the remaining three SOAs in south that are in the top 3% of the IMD and consistently have higher crime hotspots than some other areas.
- 6.2.4 The remaining four operations are in Far Beeston, Hunslet and the Outer South. This is in recognition that there are some issues in these communities that would benefit from Champion. The planning of Operations in these areas will reflect the levels of need in those communities.
- 6.2.5 Below is a table outline the dates of the 2008 Operation Champion and where they'll take place:-

Month	Dates of Operation Champion	Area
January	15-17 January	Middleton
February	27-28 February Rothwell	
March	10-12 March Beeston Hill	
April	15-17 April	Holbeck
May	7-9 May	Hunslet
June	11-13 June	Beeston Hill
July	16-18 July Belle Isle	
August	6-8 August Far Beeston	
September	9-11 September Beeston Hill	
October	8-10 October Outer	
November	3-5 November	Beeston Hill
December	No Operation this month	

6.3 Off-road motorbike patrols

6.3.1 The Area Committee funded the Police to carry out patrols to tackle the problems caused by off-road motorbikes. The areas they patrolled in December and January are set out below (the details of patrols carried out in December have already been sent separately to Elected Members):

Ward Areas

Middleton Park Middleton Park

Sissons

Middleton Estate

Belle Isle Winroses Brooms

Beeston and Holbeck Cottingley

Cross Flatts Park Beeston Road Cross Flatts Normantons Malverns

City and Hunslet Arthingtons

Stourton Sweet Street Globe Road Tempest Road Stratfords

Greenmount Street

Stourton Midlands

6.3.2 One of the Elected Members from City & Hunslet Ward suggested various hotspots for patrols in the Hunslet area and these have been forwarded to the Police for action.

6.4 Test purchasing

- 6.4.1 The Area Committee funded the Police to carry out various test purchasing operations to check if off-licensed premises were selling alcohol to underage young people.
- 6.4.2 The test purchases were carried out in November 2007 to January 2008 with the following results (the details of the results for November/December have already been sent separately to Elected Members):

Ward	Area November/December 2007	January 2008
Middleton Park	Middleton Road	Middleton Park Circus
	Belle Isle Road	Middleton Park Avenue
	Town Street	Belle Isle Road x 2
	Sissons Avenue	Middleton Road
	Middleton Park Avenue	Middleton District Centre
Beeston and Holbeck	Dewsbury Road x 2*	Elland Road
	Barkly Road x 2	Top Moor Side
	Cardinal Road x 2	Cardinal Road

Old Lane Town Street Beeston

Town Street

Elland Road

Barton Grove

Ring Road Beeston

City and Hunslet Dewsbury Road x 2* Church Street

Barton Road Dock Street

Woodhouse Lane x 2

Woodview Street

Dock Street

Penny Hill Centre

Leasowe Road

*4 operations carried out in Dewsbury Road; assumed split between B&H and C&H Wards

Results: all premises passed (i.e.

asked for ID from under-age volunteer) except for 1 fail where a

£80 penalty notice was issued to

the sales assistant.

Results: all premises passed (i.e. asked for ID from under-age

volunteer)

7.0 Development of 2008 – 2011 Area Delivery Plan

Results

- 7.1 Work has commenced on developing the 2008 -2011 Area Delivery Plan (ADP) for the Inner South Area Committee. This plan will link closely to the Leeds Strategic Plan (LSP) which Area Committees were consulted on in November 2007. The LSP ensures that themes within the Vision for Leeds, Local Area Agreement and Leeds Regeneration Plan are an integrated framework which will help tackle neighbourhood needs. The ADP will be based upon the LSP's thematic improvement priorities and the strategic outcomes. The ADP will also take into account the greater range of service and function responsibilities the Area Committee will have from the start of the next municipal year. Local performance indicators will also be developed to show how specific actions provide benefits locally as well as how the are contributing to city-wide targets.
- 7.2 Part of the ADP development process will incorporate some forms of consultation with ward members, the community and relevant agencies. The need to avoid consultation fatigue particularly with members of the community has been taken into account in the following proposals:

Ward Member Consultation

Following consultation the revised LSP improvement priorities are in the attached appendix. At this meeting Members are encouraged to express their view on preferred

priorities for this Area Committee's ADP. Councillors may also wish to discuss theme champion roles, where each ward member would be able to oversee and take a special interest in one or more of the LSP themes within the Committee's ADP. In addition to this Committee meeting, it is suggested that Members meet informally to feed in views on the above on behalf of their wards and as such agree a time and date for this meeting to take place.

Community Consultation

Two exercises are underway to feed in issues which have consistently come from the community in the recent past such as from NIPs, consultation on regeneration plans and from the INM area. For example there will be an analysis of key issues from previous consultation exercises as well as looking at suggestions which local residents have put forward to improve their area. The other exercise is a postcard which is being sent to a number of community groups representing various communities in Inner South Leeds and placed within various community access points such as libraries, sports centres, community centres, one stop centres, etc. Appendix 1 shows the draft outline of the postcard. The postcard asks people to put forward their views on what they feel are the big issues that we need to tackle in the 2008 – 2011 ADP and the big ideas for addressing these particular problems.

Agency Consultation

Meetings will be held with all the relevant agencies that the ADP will have impact on to discuss specific actions relating to their service and set targets on various issues to have an impact over the next three years.

- 7.3 It is anticipated that a draft ADP is presented at the April Area Committee, with a final version going to the June meeting for agreement to implement the plan. It is then intended that quarterly monitoring of the plan will take place and the Area Committee will receive a full progress report on the ADP within the year.
- 8.0 Implications for Council Policy and Governance
- 8.1 No specific issues are identified
- 9.0 Legal and Resource Implications
- 9.1 No specific issues are identified
- 10.0 Recommendations
- 10.1 The Committee is asked:
 - a) to note the contents of this report
 - b) make comment as appropriate on any of the items in this report.

Leeds Strategic Plan - The Revised Strategic Outcomes and Improvement Priorities

	Our Mission is to bring the benefits of a prosperous, vibrant and attractive city to all the people of Leeds. We want:
Our	 people to be happy, healthy, safe, successful and free from the effects of poverty;
Ambition	 our young people to be equipped to contribute to their own and the city's future well being and prosperity;
	local people to be engaged in decisions about their neighbourhood and

community and help shape local services;

- neighbourhoods to be inclusive, varied and vibrant offering housing options and quality facilities and free from harassment and crime;
- an environment that is clean, green, attractive and above all, sustainable; and
- a city-region that is prosperous, innovative, attractive and distinctive enabling people, business and the economy to realise their full potential.

Strategic Outcomes	Improvement Priorities
Culture	
Increased participation in cultural opportunities through engaging with all our communities.	Enable more people to become involved in sport and culture by providing better quality and wider ranging activities and facilities.
Enhanced cultural opportunities through encouraging investment and development of high quality facilities of national and international significance.	Facilitate the delivery of major cultural schemes of international significance.
Skills and Economy	
Increased entrepreneurship and innovation through effective support to	Increase innovation and entrepreneurial activity across the city
achieve the full potential of people, business and the economy.	Facilitate the delivery of major developments in the city centre to enhance the economy and support local
Increased international competitiveness	employment
through marketing and investment in high quality infrastructure and physical assets, particularly in the city centre.	Increase international communications, marketing and business support activities to promote the city and attract investment.
Learning	Enhance the skill level of the workforce to fulfill individual
Enhance the current and future workforce through fulfilling individual and economic potential and investing in learning facilities.	and economic potential
	Improve learning outcomes for all 16 year olds, with a focus on narrowing the achievement gap.
	Improve learning outcomes and skill levels for 19 year olds.
	Increase the proportion of vulnerable groups engaged in education, training or employment.
	Improve participation and early learning outcomes for all children, with a focus on families in deprived areas.
L	

Transport

Increased accessibility and connectivity through investment in a high quality transport system and through influencing transport services in Leeds. others and changing behaviours

Deliver and facilitate a range of transport proposals for an enhanced transport system.

Improve the quality, use and accessibility of public

Improve the condition of the streets and transport infrastructure by carrying out a major programme of maintenance and improvements.

Improve road safety for all our users, especially motor cyclists pedal cyclists and pedestrians.

Environment

Reduced ecological footprint through responding to environmental and climate change and influencing others.

Increase the amount of waste reused and recycled and reduce the amount of waste going to landfill.

Cleaner, greener and more attractive city through effective environmental management and changed behaviours.

Reduce emissions from public sector buildings, operations and service delivery, and encourage others to do so.

Undertake actions to improve our resilience to current and future climate change.

Address neighbourhood problem sites; improve cleanliness and access to and quality of green spaces.

Improve the quality and sustainability of the built and natural environment.

Health and Wellbeing

Reduced health inequalities through the promotion of healthy life choices and improved access to services.

Improved quality of life through maximising the potential of vulnerable people by promoting independence, dignity and respect.

Enhanced safety and support for vulnerable people through preventative and protective action to minimise risks and maximise wellbeing.

Reduce premature deaths fro circulatory diseases.

Reduce in the number of people who smoke.

Reduce rate of increase in obesity and raise physical activity for all.

Reduce teenage conception and improve sexual health.

Improve the assessment and care management of children, families and vulnerable adults.

Improve psychological and mental health services for children, young people and families.

Increase the number of vulnerable people helped to live at home.

Increase the proportion of people in receipt of community services enjoying choice and control over their daily lives.

Embed a safeguarding culture for all.

Thriving Places

Improved quality of life through mixed neighbourhoods offering good housing options and better access to services and activities.

Reduced crime and fear of crime through prevention, detection, offender management and changed behaviours.

Increased economic activity through targeted support to reduce worklessness and poverty.

Increase the number of "decent homes".

Increase the number of affordable homes.

Reduce the number of homeless people.

Reduce the number of people who are not able to adequately heat their homes.

Increase financial inclusion in deprived areas.

Reduce crime and fear of crime.

Reduce offending.

Reduce the harm from drugs and alcohol to individuals and society.

Reduce anti-social behaviour.

Reduce bullying and harassment.

Reduce worklessness across the city with a focus on deprived areas.

Reduce the number of children in poverty.

Develop extended services, using sites across the city, to improve support to children, families and communities.

Stronger Communities

More inclusive, varied and vibrant communities through empowering people to contribute to decision making and delivering local services.

Improved community cohesion and integration through meaningful involvement and valuing equality and diversity.

An increased number of local people engaged in activities to meet community needs and improve the quality of life for local residents.

An increase in the number of local people that are empowered to have a greater voice and influence over local decision making and a greater role in public service delivery.

Enable a robust and vibrant voluntary, community and faith sector to facilitate community activity and directly deliver services.

An increased sense of belonging and pride in local neighbourhoods that help to build cohesive communities.